**Suresh Kumar**

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**973-847-5222**

Piscataway, NJ (08854)

**SENIOR PROGRAM MANAGER**

Versatile Agile Program manager with expertise in overseeing projects from inception to completion, managing budgets up to $20 million, and navigating complex challenges. Proficient in strategic planning, Operations, data governance, resource management and risk mitigation. Known for removing roadblocks, exceeding client expectations, and fostering collaboration within high-performing teams through a solution-oriented approach.

**Skills**

* Program, Project Management, Project Management Office-PMO (PMP, ACP Certified)
* Agile Methodologies (SAFe Scrum, Kanban, Program Increment Planning)
* Regulatory Compliance (NFRR, AML Operations)
* Capital Markets Strategy, Trade Lifecycle Management
* Data Management & Financial Systems (Data Governance, Data Mapping, Reconciliation, Budget, Forecasting, AI-driven automation)
* Stakeholder Management & Leadership (Cross-functional Teams, Executive Engagement)
* Process Improvement & Risk Mitigation (Lean, Six Sigma Standards)
* Tools & Technologies: Microsoft Project, JIRA, ServiceNow, Clarity, Confluence, SharePoint, AI & ML, Microsoft Azure

**Certifications**

* Project Management Professional - PMI (ID: 1818174)
* Agile Certified Practitioner (PMI-ACP) (ID: 1939402)
* Certified SAFe Scrum Master - Scrum Alliance (ID: 000457949)
* Certified Business Analyst - BCS
* Generative AI Overview for Project Managers (PMI-GenAI)
* Data Landscape of GenAI for Project Managers (PMI-GenAI)

**Professional Experience:**

**SandatorBank (**Contractor – Program Manager)  **Mar 2024 – Till Date**

The primary goal was to integrate the financial and operational systems of Banco in Brazil with Banco Santander, ensuring a seamless merger that adhered to regulatory requirements, minimized disruption, and optimized operational efficiency

* Directed the $15 million integration of financial and operational systems for Banco Santander’s acquisition in Brazil, achieving on-time delivery of critical milestones and seamless system transitions.
* Led migration of legacy applications to cloud infrastructure, enhancing performance and scalability while ensuring alignment with Banco Santander’s financial platforms.
* Implemented DevOps practices to automate deployment pipelines, reducing release cycles by 25% and increasing efficiency in code integration.
* Developed and managed detailed project plans, using KPIs to track progress and ensure strategic alignment with business objectives.
* Oversaw cross-functional teams to drive acquisition goals, enhancing team productivity and collaboration while adhering to regulatory standards.
* Collaborated with IT and cloud teams to optimize infrastructure-as-code (IaC), improving cloud environment efficiency and reducing manual interventions.
* Managed cloud migration with a focus on security and compliance, implementing best practices that reduced security vulnerabilities by 20%.
* Streamlined system integration using cloud-native services, improving data security and accessibility, while meeting regulatory requirements.
* Utilized containerization and orchestration tools (e.g., Docker, Kubernetes) to implement a scalable microservices architecture, ensuring high availability and efficient recovery times.

**Virtusa Corporation Mar 2011 – Feb 2024**

**Client: Citi Bank** (Agile *Program Manager)*  J**an 2020 – Nov 2023**

Spearheaded the integration of NAM, EMEA, and APAC regions into Citi's centralized financial hub, emphasizing data accuracy, system integrity, regulatory compliance, and operational efficiency. Replaced outdated SMARTII and FDW reporting engines with FullSuite Global for daily balance sheet reporting, ensuring transparency across Capital Markets and investment banking domain.

* Developed and executed a comprehensive Finance FullSuite data platform roadmap, successfully reducing project timelines by 10%, and enhancing delivery speed and strategic outcomes.
* Organized and led 10+ Agile ceremonies per sprint (e.g., daily stand-ups, sprint planning, sprint reviews, retrospectives, and PI planning) for 3 globally distributed teams, following SAFe practices to align teams with enterprise-level objectives.
* Collaborated with product, IT, and operations teams to define requirements and implement API-driven solutions, ensuring seamless integration between legacy and new systems, reducing integration time by 30%.
* Collaborated with Product Owners and Tech Leads to manage a product backlog of 200+ items, including 20% technical debt, vulnerability tickets, and production support items, applying Lean principles to prioritize high-value work and eliminate waste.
* Managed multiple project teams and implementing SCRUM Methodologies to ensure efficient work processes and timely delivery of projects
* Facilitated bi-weekly Scrum of Scrums with 5 teams, ensuring alignment and reducing delays in key deliverables by 20%.
* Promoted quality practices that resulted in a 25% reduction in defects and improved system performance for Capital Markets.
* Led 3 retrospectives per quarter, addressing and closing 95% of action items, resulting in a 10% increase in overall team efficiency.
* Worked with the Product Owner and Tech Lead to ensure that the prioritized Backlog included the Vulnerability tickets among others.
* Communicated if there were any delays concerning the delivery timeline specified during the Quarterly Planning (PI Planning) /Monthly Planning sessions.
* Managed and prioritized the product backlog in collaboration with Product Owners, ensuring that backlog items for the integration were well-defined and aligned with integration goals and business requirements.
* Supported Agile Release Trains (ARTs) by coordinating and participating in ART events, facilitating cross-team collaboration and alignment on objectives and deliverables.
* Directed projects with budgets exceeding $20 million and managed teams of up to 110 professionals, ensuring alignment with strategic goals and maximizing program value.
* Hands-on experience as a key person of agile teams, with deep knowledge of frameworks including Scrum, Scaled Agile, XP, Lean, Kanban, and Waterfall, ensuring smooth iteration and incremental software development.
* Seasoned Release Train Engineer (RTE) with extensive experience leading Agile Release Trains, driving program success through effective PI Planning, dependency management, and cross-team collaboration.

**PNC Bank**(*Project Manager/Scrum Master)*  **June 2018 – Dec 2019**

Scrum Master for PNC Bank’s migration from a legacy banking system to a new, modern platform. Enhanced user experience, system performance, and operational efficiency using Agile methods, with successful transition and minimal disruption.

* Orchestrated the data migration of PNC Bank's legacy Internet banking system to a new platform, overseeing Agile product integrations and achieving 100% on-time delivery with zero customer disruptions.
* Developed and executed detailed project roadmaps, facilitating over 50 Agile ceremonies to drive continuous improvement and align project outcomes with strategic goals, improving project velocity by 35%.
* Led cross-functional Agile teams in executing 15+ sprints, resulting in a 25% enhancement in system performance and a 20% improvement in user experience during the transition of banking products.
* Collaborated with product, IT, and operations teams to define requirements and implement API-driven solutions, ensuring seamless integration between legacy and new systems, reducing integration time by 30%.
* Implemented real-time data migration and synchronization processes, ensuring a 99.9% accuracy rate and secure transfer of customer data between systems.
* Led the infrastructure setup, deploying scalable and secure systems that supported the migration and optimized platform performance, resulting in a 30% increase in system capacity.
* Managed a project budget of $5 million, optimizing resource allocation and tracking expenses to deliver quality results within financial constraints, achieving a 10% cost savings.

**Citi Bank** **Mar 2011 – May 2018**

*Contractor – Scrum Master / Project Manager*

Scrum Master is managing multiple scrum teams engaged in developing applications that enhance the Compliance Technology Roadmap for regulatory reporting, trade surveillance, and legal projects.

* Managed the Citi Core Compliance Technology Roadmap for regulatory reporting, trade surveillance, and legal projects, leveraging extensive experience in all SDLC phases, from project scope to support.
* Developed and executed comprehensive project plans for regulatory initiatives, including scope, schedule, and resource management.
* Led integration of new Trade systems using Agile, collaborating with stakeholders and vendors to ensure on-time, within-budget delivery and seamless system integration with core banking platforms.
* Managed Trade Surveillance projects, ensuring the implementation of monitoring systems to detect and prevent market abuse, insider trading, and other regulatory violations in compliance with industry standards.
* Directed trade surveillance operations, utilizing advanced monitoring tools to detect insider trading, market manipulation, and other regulatory violations in compliance.
* Conducted risk assessments and developed mitigation strategies to address compliance issues effectively.
* Managed vendor relationships, negotiated SLAs, and implemented data migration strategies while coordinating UAT and training for smooth system adoption.
* Provided expertise in credit card regulations and payment standards, prepared project status reports, optimized budgets, and facilitated workshops for practical problem, risk, and change management.
* Ensured FFS Genesis integration met Six Sigma standards, aligning with project quality and efficiency goals.

**Previous assignments**

* Dolphin Information Solution (NJ, USA) Project Manager (SAP FICO implementation) Sep 2007 - Feb 2011
* ICICI Bank (India) Senior Business Analyst (Finacle implementation) May 1998 - Aug 2007
* IDBI Bank (India) Branch Manager (Branch Banking) Mar 1995 - Apr 1998

**Education:**

* Master of Business Administration - Vinayaka Mission's Research Foundation - University, India